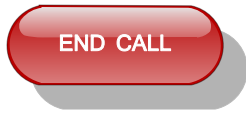




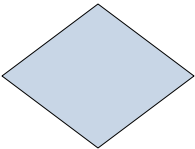
Begin the call flow – typically the point at which the system answers.



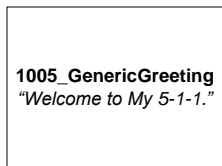
The point at which the system disconnects from the call, either by hanging up or by transferring control of the call somewhere else.



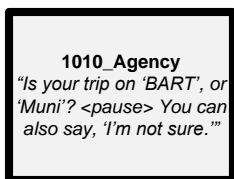
Pre-defined process (not separately defined within this call flow).



Decision or “branching” point within the call flow, depending on the listed conditions.



A “play prompt”, in which the system provides information, but does not solicit or accept caller input.



A “dialogue state”, in which the system provides information, then solicits and accepts caller input. (Next action will depend on caller input.)



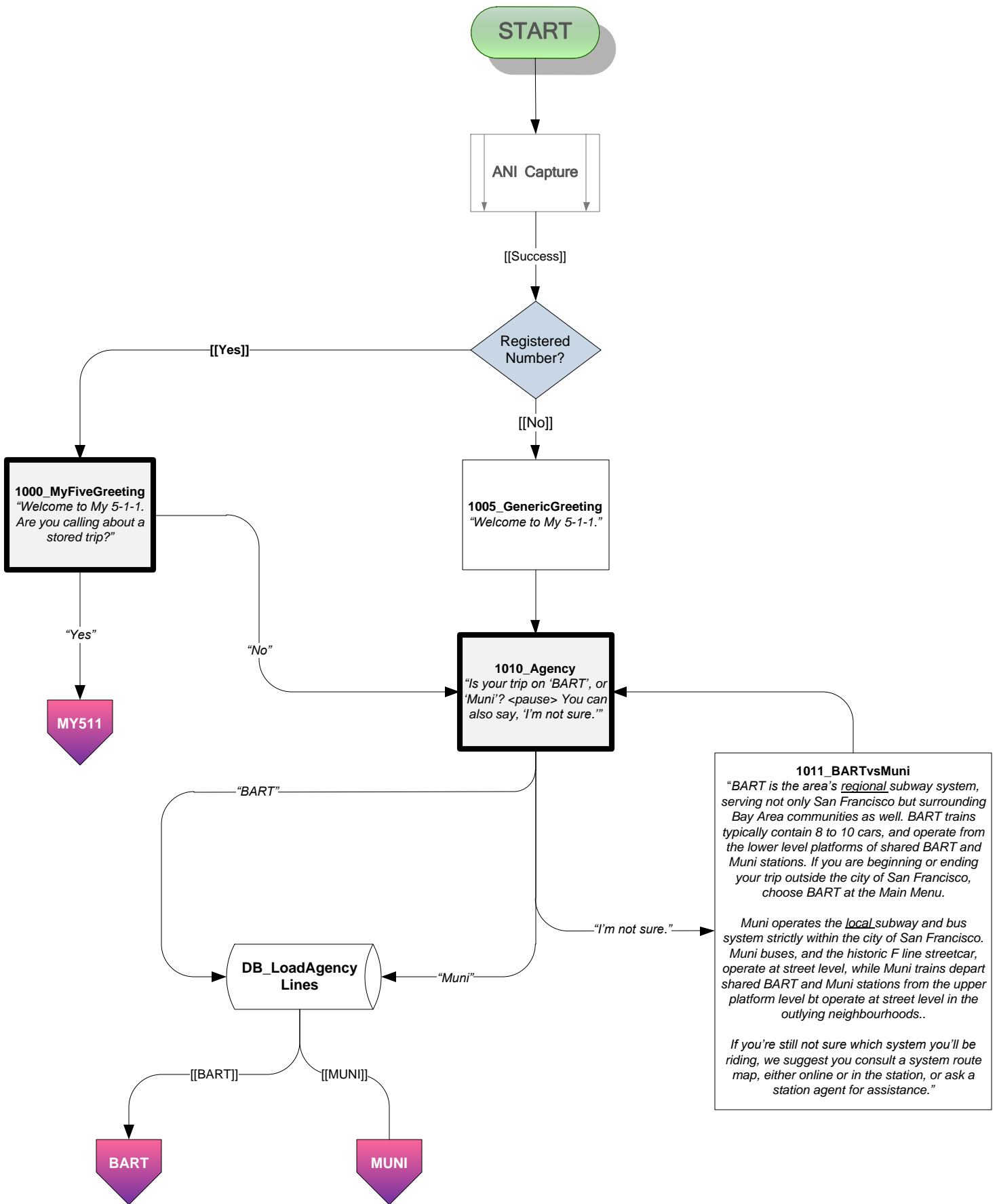
A “data hit”, in which the system sends or receives data from a database, Web service, or other data repository.

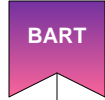


Off-page reference. The flow moves to the corresponding “incoming” label on another page.



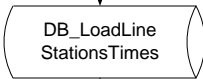
Off-page reference. The flow moves from the corresponding “outgoing” label on another page.





1050_ChooseBARTLine
 "Now, I need to know which BART train. All lines except Orange pass through the city of San Francisco. When you hear the BART line you want, just say its colour:
 • The RED line, between Richmond and Daly City/Millbrae.
 • The ORANGE line, between Richmond and Fremont.
 • The YELLOW line, between Pittsburg/Bay Point and San Francisco Airport.
 • The GREEN line, between Fremont and Daly City.
 • The BLUE line, between Dublin/Pleasanton and Millbrae."

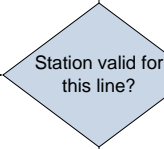
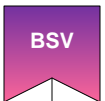
"[[Colour]]"



1055_ChooseBART Direction
 "<N/E/W/S> bound, toward <Terminus>, or <opposite direction> bound, toward <Terminus>?"

1061_StationNotOn ThisLine
 "Sorry, that station is not part of the <colour> line. Please try again."

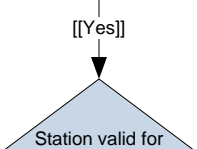
1060_ChooseBART Station
 "And the station name? <pause> You can also say "Choose from a list."



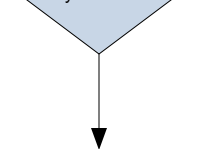
"[[Station name]]"



"Choose...list."



1062_OnlyServed OnDays
 "Sorry, the <colour> line serves that station only on <weekdays/weekends>. Please try again."



1070_NoTrains
 "There are no <N/E/W/S>-bound trains on the <colour> line arriving at <station> within the next 90 minutes."



[[No]]

[[Yes]]

[[No]]

[[No]]

[[Yes]]

